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Service Partner Ed. Class 2

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What you'll learn in this class:

1. Differences between the rights of Service Dogs and Service Dogs in-Training.
2. Differences between your state's law and the federal law
3. Which laws cover air travel and other types of travel
4. What can get your access rights taken away



INTRO TO LEGAL STUFF

RIGHTS AND RESPONSIBILITIES

Intro to the Americans with Disabilities Act (ADA)

Intro to the your state law

Intro to Air Carrier Access Act

Let's talk about Service Dogs in Training. Do they have rights?

The ADA doesn't cover them, thus, they do not have public access rights under federal law. Their access is governed by applicable:

1. State law
2. Policies of the trainer working with the dog

Program policies regarding public access of Service Dogs in-Training

It is very important to practice only according to your trainer's instructions, in places approved of by your trainer.

If you do not follow program policy regarding when and where to wear the Service Dog pack(vest), and how to behave in public, you will be put on probation, suspended, or disenrolled.

We care about keeping Service Dog training safe and legal.

What questions can be asked of a Service Team?

1. Is the dog a Service Dog?
2. What work or task is the dog trained to do?

You do not have to identify your disability or provide proof of disability, in most cases. You could be asked to provide proof of vaccination: always carry your dog's current vaccination certificate with you.

What legal stuff should you always carry with you?

1. Your dog's vaccination certificate
2. Your trainer's business card or other identifying information
3. A copy of the ADA FAQ document
4. A copy of your state law regarding Service Dogs and Service Dogs in-Training

What questions can be asked of an Emotional Support Team?

1. Is the dog a Service Dog or Emotional Support Dog? (You **MUST** answer truthfully).
2. Do you have documentation of your right to have an Emotional Support Dog? (If asked by an appropriate person, you must show the current letter from your healthcare provider that prescribes an Emotional Support Dog to you.
3. Is your dog properly trained? (You may have to provide evidence of training).

Public access can be denied or revoked of any Team if:

1. There is not documentation of vaccinations carried by the Partner
2. The dog has an out of control behavior that is not immediately and appropriately addressed
3. The dog poses a threat to health or safety
4. The presence of the dog fundamentally interferes with purpose/nature of goods or services offered
5. The dog urinates or defecates inappropriately
6. The dog is up on a table or chair in a place serving food
7. The dog's Partner (or Partner's caretaker) can't manage the basic needs of the dog
8. The dog is acting like a pet while on duty

Polite behavior around a Service Dog or Emotional Support Dog

Speak to the person, not the dog. Ignore the dog and greet the Partner as you would any other human.

Don't make assumptions about what the team needs: the Partner will ask you if needed.

Don't touch or otherwise distract the dog (talk/direct eye contact) without permission.

Don't assume a resting/napping dog is off duty.

Mini Quiz!

What questions can you ask a Service Dog's Partner?

When can a Service Team be denied access or asked to leave?

What if the Partner's disability isn't visible?

What if the Partner doesn't have an ID?

What if the dog isn't wearing a vest / patches?



Service Dog Portal

Your instructor will now show you where to find Quiz #1 on legal rights and responsibilities.

Your instructor now will review where to find the PHD Legal Database.

We will start to work on Quiz #1 together during class

Homework

1. Complete Quiz #1 on Service Partner rights and responsibilities. Write down any questions. Email your answers to the quiz – and any questions you have – to your instructor.
2. Get your dog's vaccination certificate.
3. Find and print the ADA FAQ document.
4. Find and print your state's law about Service Dogs and Service Dogs in-Training.

* #3 and #4 can be found on the PHD Legal Database: www.petsandhelpingdogs.com/resources