

## PHD ETHICS POLICY

### I. Clients

At all times when training their dogs PHD clients will:

- a. Follow the instructions of the PHD or Affiliate instructor/consultant;
- b. Follow applicable PHD policies, which are documented in the Learning Portal;
- c. Obey pertinent laws, ordinances, and policies.

The client will stop, leave a training environment, and seek guidance from the PHD or Affiliate instructor/consultant before proceeding under any of the following conditions:

- a. The dog is exhibiting signs of distress during training or socialization.
- b. The dog exhibits a behavior that inappropriate for the environment that is not brought quickly and appropriately under control by the handler, or that is a repeated inappropriate behavior;
- c. The dog exhibits a behavior that unsafe or potentially unsafe.

The client will show respect for human diversity by interacting in respectful ways with all members of the public. The client will model respectful and appropriate behavior for dog handlers at all times.

If the client has a negative or uncomfortable interaction with the manager or supervisor of any business or organization that the client visits with the client's dog, the client will report this to PHD by email within 24 hours of the incident.

### II. PHD and Affiliate Instructors/Consultants

PHD and Affiliates will use canine training, socialization and behavioral rehabilitation techniques that conform to LIMA professional best practice standards: <https://apdt.com/about/position-statements/>

This means that:

- the PHD instructor/consultant or Affiliate (when appropriate) will assesses a situation to determine the most humane and effective techniques appropriate to the situation that are within the instructor/consultant's scope of practice;
- the PHD trainer/consultant or Affiliate will engage in continuing education with the objectives of evaluating and improving knowledge of the field, skillset, scope of practice and methods.

PHD and Affiliates will abide by the Association of Professional Dog Trainers Code of Ethics: <https://apdt.com/about/code-professional-ethics/>

PHD and Affiliates will demonstrate respect for human diversity by:

- showing multicultural awareness and humility in communication and actions both personally and professionally;
- continually seeking learning opportunities with the goal of increasing multicultural awareness, competency, and communications skills.